

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application for:

Matthias Kaiser

Application No. 10/811,971

Filing Date: March 30, 2004

For: **Methods and Systems for Detecting User Satisfaction**

Examiner: Brooks, Matthew L.

Art Unit: 3629

Confirmation No.: 2997

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

In response to the Office Action mailed August 20, 2008, in connection with the above-referenced patent application, the Applicant respectfully requests reconsideration in view of the following amendments and remarks.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.

CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

Date of Transmission November 17, 2008

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